

## CONTRACT AWARD

**Date of Award:** December 01, 2020  
**State of Kansas Contract ID:** 49601  
**MMCAP ID:** MMS2000332  
**Replaces Contract:** 43937 MMS14033

**Procurement Officer:** Aubrey L Waters  
**Telephone:** 785-296-2401  
**E-Mail Address:** [aubrey.waters@ks.gov](mailto:aubrey.waters@ks.gov)  
**Web Address:** <http://admin.ks.gov/offices/procurement-and-contracts>

**Item:** Drug Testing Services  
**Agency/Business Unit:** Statewide - Optional Use  
**Period of Contract:** October 05, 2020, through September 30, 2025

**Contractor:** REDWOOD TOXICOLOGY LABORATORY INC  
3650 WESTWIND BOULEVARD  
SANTA ROSA, CA 95403

**Vendor ID:** 0000159143  
**FEIN:** on file  
**Contact Person:** MMCAP Member Primary Contact  
Hollie Turk, Director of Sales  
<http://www.redwoodtoxicology.com/mmcapon&IN>

[MMCAP Membership Application](#)

**Customer Service**

**a. Hours of Operation:** Vendor offers toll-free sales and customer support services during regular business hours, 7:30 a.m. to 4:00 p.m. PT. However, members of Vendor's IT and Toxicology Support Services are available starting at 6:00 a.m. PT. Please note that the IT phone will not ring prior to 7:30 a.m. PT. For IT emergencies or immediate assistance before 7:30 a.m. PT, MMCAP Members should call the department's "Before Normal Business Hours" extension.

**b. Phone:**

**IT Support**

[helpdesk@redwoodtoxicology.com](mailto:helpdesk@redwoodtoxicology.com)

During Business Hours: (800) 255-2159, ext. 34311

Before Normal Business Hours: (800) 255-2159, ext. 34345

**Toxicology Support Services**

[clientservices@redwoodtoxicology.com](mailto:clientservices@redwoodtoxicology.com)

During Business Hours: (800) 255-2159, Option 5

Before Normal Business Hours: (800) 255-2159, ext. 34340

**Product Quality Assurance**

**Janee Gully, Quality Assurance Director**

[jgully@redwoodtoxicology.com](mailto:jgully@redwoodtoxicology.com)

During Business Hours: (800) 255-2159, ext. 34354

After hours, agencies may leave a voice message or e-mail a message to the appropriate representative or department, and someone will respond back within 24 hours (excluding weekends). For all non-IT and non-Product Quality Assurance emergency situations that need immediate attention, agencies may contact Staci Hart, Director of Sales at (707) 843-1618.

**FREIGHT (FOB):** Orders shall be shipped FOB Destination-freight prepaid and allowed.

**Ordering Instructions**

**a. Telephone:** Orders may be placed by telephone at (800) 255-2159, by fax at (707) 577-8102, or by e-mailing the appropriate Account Representative which will be provided. Vendor's Account Representatives will confirm receipt of the order.

**b. Online:** Laboratory Supplies may also be ordered online, through our Supply Online Ordering Form at [https://www.redwoodtoxicology.com/resources/supply\\_form](https://www.redwoodtoxicology.com/resources/supply_form)

**c. Re-Order Laboratory Supplies:** To order new testing supplies (labels, bottles, and shipping materials) MMCAP